

AUSTRALIA

Parrot®

PARROT WARRANTY STATEMENT AUSTRALIAN CONSUMER LAW

The following warranty statement is only applicable to products purchased and used in Australia and supersedes the warranty terms indicated in the Quick Start Guide provided with the product.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if goods fail to be of acceptable quality and the failure does not amount to a major failure.

Parrot warrants all products from any defect in material and workmanship for a period of 24 months from the date of purchase by the consumer (excluding consumables and accessories for which warranty period is 6 months from date of purchase). For warranty conditions see the user guide provided with your product or visit our website at www.parrot.com/au. Installation or service element associated with the installation, removal, reinstallation of any car kit is not part of Parrot warranty but is done under the responsibility of the installer.

Any defective product claimed to be under warranty shall be primarily returned to the point of purchase by the consumer together with the proof of purchase, for repair or exchange. In case the point of sale is no longer selling the product, please call:

Australia: Parrot After Sales Centre 1800 121 951
or via the web at www.parrot.com/au/support/hotline

Parrot reserves the right to use refurbished parts or products for warranty service. Parrot shall not be liable for any loss of data belonging to the consumer stored on any products returned for warranty services. The consumer shall be liable to safeguard any data before returning its product for warranty service.

In case a product is falsely claimed to be defective or is no longer under warranty, Parrot shall charge the costs of transportation of the product back to the consumer.

NEW ZEALAND

Parrot®

PARROT WARRANTY STATEMENT NEW ZEALAND

Without prejudice to any applicable statutory warranty Parrot warrants all products from any defect in material and workmanship for a period of 12 months from the date of purchase by the consumer. For warranty conditions see the user guide provided with your product or visit our website at www.parrot.com/au.

Installation or service element associated with the installation, removal, reinstallation of any car kit is not part of Parrot warranty but is done under the responsibility of the installer.

Any defective product claimed to be under warranty shall be primarily returned to the point of purchase by the consumer together with the proof of purchase, for repair or exchange.

In case the point of sale is no longer selling the product, please call:

New Zealand: Parrot After Sales Centre 0800 868 767
or via the web at www.parrot.com/au/support/hotline

Parrot reserves the right to use refurbished parts or products for warranty service. Parrot shall not be liable for any loss of data belonging to the consumer stored on any products returned for warranty services. The consumer shall be liable to safeguard any data before returning its product for warranty service.

In case a product is falsely claimed to be defective or is no longer under warranty, Parrot shall charge the costs of transportation of the product back to the consumer.